

MEMO P21-355-M01v3

Project:	Youles Motorcycles, Manchester
Date:	9 November 2021
To:	Philip Youles – Youles Motorcycles
From:	David Thurstan, Senior Consultant MIOA
Subject:	Workshop Noise Management Plan

This noise management plan has been prepared by Hepworth Acoustics Ltd, on behalf of Youles Motorcycles, in connection with a planning application for the development of existing warehouse units into a Motorcycle showroom and workshop.

The Environmental Health Department are concerned about adequate control of potential noise from use of the workshop. The noise management plan seeks to address this concern. Also a separate assessment of noise impact of operation of the proposed external ventilation equipment has been prepared (see Memo P21-355-M02v1).

The noise management plan (NMP) outlines the methods by which Youles Motorcycles will systematically assess and minimise the potential impact of noise from use of the workshop on the nearby dwellings at Fairy Lane.

The NMP is a working document with the aim of ensuring that:

- Noise impact is considered as part of routine operation of the workshop;
- Noise is primarily controlled at source by good operational practices, including management control measures and noise compliant procedures;
- All appropriate and reasonable measures are taken to prevent or, where that is not reasonably practicable, to reduce noise emissions from use of the workshop.

This NMP addresses the control measures to be employed to minimise noise impact. These measures are supported through review of complaints should they arise. The complaints management procedure, including the associated management responsibilities, is also addressed.

Operational/Management Control Measures

A range of management control measures will be employed to minimise noise impact, including:-

- Management will have full responsibility for control of noise emissions from the workshop;

- A 'quiet approach' strategy is to be adopted for workshop activities. This requires:
- Vehicles will be wheeled in and out of the workshop without engines running;
- No unnecessary revving of engines, engines will not be revved outside the workshop at anytime;
- Voices to be kept at a low volume and ensure radios are off;
- No use of horns except in an emergency or essential testing;
- Workshop staff will switch engines off when not necessary as part of the works taking place;
- Workshop doors to be automated;
- Workshop doors/building doors are to be kept closed as much as is practicable;
- Signage to be displayed reminding staff to switch off engines and that workshop doors must remain closed;
- All equipment used in the workshop is to be regularly maintained; this measure helps to ensure that noise emissions from the equipment does not increase as a result of wear and tear; regular maintenance of equipment helps to minimise the likelihood of plant or equipment failure, which could then lead to an increase in noise emissions.

Receipt & Investigation of Noise Complaints

Reasonable complaints from any local resident regarding noise from the workshop and/or plant and equipment will be dealt with as follows:

The Workshop Manager will be responsible for dealing with any complaints regarding noise, received directly from local residents or via the Local Authority Environmental Health Department;

All available details of the complaint will be recorded by the manager;

- The relevant manager will be responsible for recording and acting upon the complaint;
- In the first instance, the manager on duty at the time of the complaint will be responsible for ensuring it is investigated on the same working day. This will involve a site walk-over to identify any obvious sources of excessive noise which have prompted the complaint;
- The manager will be responsible for responding to the complaint and informing the complainant of any immediate remedial action taken within one working day of receipt of the complaint;
- Where short-term remedial action is not effective; short-term remedial action is not feasible; or Youles Motorcycles are unable to identify the source of the noise, then in the first instance The manager will arrange, where access is available, to make a visit to the resident's property to witness the noise;

- Where any workshop/equipment noise is clearly audible to the manager, the manager will instigate a bespoke plan of action to identify and take action to minimise the source of the noise. Any such plan of action will be shared with the resident, recorded and implemented by Youles.

Management Responsibilities

It will be the responsibility of the Workshop Manager to ensure that all appropriate steps are taken to ensure that noise from service yard is minimised and for the requirements of this noise management plan to be met.

The Manager will be supported by the staff at the workshop and by Youles Motorcycles office.

Review of Control Measures

Noise control measures will be reviewed annually or as frequently as may be necessary through internal audits as part of any subsequent complaints and associated remedial measures.